

**Commission de services  
régionaux Nord-Ouest**



**Northwest Regional  
Service Commission**

## **2016 Annual Report**





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## 1. Message from the Chair

As Chair, it is my pleasure to present to you the Annual Report of the various services making up the Northwest Regional Service Commission (NWRSC) for the 2016 fiscal year.

NWRSC has already been around for over four years, and it has faced lots of challenges. We stayed our course over the past year, seeking to continuously improve our services despite major restructuring. Nonetheless, a number of challenges remain, and I must point them out in this report.

Over the past year, we have held four regular meetings and our annual meeting. The Executive met eight times. Thank you to all the members of the Board and the Executive for their exemplary rate of attendance, proof of their commitment to our communities.

The most important regional news in local governance in 2016 was definitely the fusion of the Upper Madawaska communities into a Rural Community. Again, I want to thank everyone who participated in achieving this project. It is a fine example regional collaboration of which we are all very proud.

A huge amount of work was done in the last year in our Commission's various services to improve efficiency. I invite you to read the 2016 Annual Report very carefully.

During the past fiscal year, we maintained our commitment to the Core Leadership Team. Their initiatives will certainly contribute to the economic health of the three border regions. This partnership, which is rare in development, will be a catalyst for a number of issues to strengthen our economic base and allow innovative projects to get off the ground.

In cooperation with the RCMP West District, we have set up a Northwest community advisory committee. NWRSC members value this committee. Its main purpose is to develop effective, solid communication between the RCMP and the communities.

A regional recreation planning committee was created in 2016. Its mandate is to advise the NWRSC Board of Directors on anything related to recreational planning and development in the Northwest.

For the 2017 fiscal year, NWRSC, the Department of Justice and Public Safety and the Regional Emergency Measures Coordinator for Region 1 will form a committee to develop an emergency measures plan.

We achieved our three main objectives for 2016 relating to waste management. The five-year plan was finalized. This is an important planning exercise for the service and aims to improve planning of purchases versus operating benefits and to allow the service to save money on its purchasing policies.

With respect to preparing the development plan for the solid waste landfill cells, grading began to prepare cell no. 9. This was done internally by employees, minimizing construction costs while operating the service's equipment during the summer of 2016. This was a major savings for the service.

Capture tests carried out in the summer of 2016 to assess the return on investment of capturing biogas had positive results. The improvements made increased our efficiency to almost 75%, an increase of 25% over 2015. In other words, increases in electrical generation are directly attributable to investments in the biogas capture system.

Debentures valued at nearly \$1 million were taken in 2016 for the service (compactor, recycling truck) under the *Municipal Capital Borrowing Act*.

We continued our collaboration with Resnet and Atelier des copains despite their precarious financial situations. Unfortunately, government authorities do not always recognize these social enterprises at their true worth, and this makes it very difficult for them to plan their financial operations.

We maintained our commitment to Atelier des copains to improve their efficiency by using the technical expertise from the solid waste service.

A major review of internal services in the development service was an opportunity to reassign tasks to a number of employees in order to maintain functionality in NWRSC operations. Some key positions were filled.

We are convinced that this restructuring will be of benefit to the service as a whole and will allow the team to maintain a professional, high-quality service while improving communication with members and clients being served. We absolutely have to maintain a professional service with accredited employees if we want to comply with and follow the acts and regulations and avoid heavy costs for those receiving our services.

We again wish to criticize the absence of a clear and detailed policy from the Department of the Environment and Local Government on the development of regional plans. Rest assured that we will continue our efforts, along with the other RSCs in the province, to make this a reality. This planning tool will enable greater regional collaboration and guarantee sustainable development for our region. We are happy to note, however,

Minister Rousselle's commitment to updating the *Municipalities Act* at the AFMNB meeting in Edmundston in 2016.

As Board members, we participated in the session on improving the Regional Service Commission model. We hope that the Minister of the Environment and Local Government will make the appropriate decisions after the individual meetings with each RSC and the six regional sessions concerning the legislation, the *Regional Service Delivery Act*, taxation and local governance. The province's RSCs have high expectations now.

Municipal administrators and elected officials still do not understand our local development service, and as Chair I personally have trouble understanding why. Some people believe that the service consists only of issuing development permits and carrying out inspections. There is a whole mechanism associated with this process, and the role of employees of the service and to ensure that it runs smoothly. Moreover, these two functions make up only 20% of the service's work. The 2016 budget increase was only 1.2% compared to 2015.

We cannot forget that the main objective of creating Regional Service Commissions was to provide small municipalities with consistent, high-quality services that they could not afford without all the municipalities coming together and sharing funding. In other words, **in union there is strength**.

Many members seated around this table recognize the advantages for their communities of the development service. Many projects would never have been carried out without their advice and expertise. The municipality of Clair can bear witness to this. Please, don't underestimate the expertise you have in your hands at the risk of losing it.

The next two years will be crucial for our region. Let's be honest. If municipalities pull out there will definitely be an effect on the questions of regional cooperation brought to and discussed around this table. We have to work together, to turn the page on some irritants from the past and, most of all, to develop a connecting thread between our communities to make our region strong and able to sustain projects in future. As elected officials, this is our duty. Strong member cohesion is essential if NWRSC is to function as well as possible.

I sincerely invite you to share this report with your respective GMs and Council members.

In conclusion, I dare to hope that the information sessions on delivery of urban planning services scheduled for the winter of 2017 with the municipal Councils and GMs will be

constructive, will clearly explain the functions, roles and responsibilities of all actors and of the municipalities and will show how NWRSC is an extension of your own municipal services and not a hindrance to them.

Finally, since this is my last term as NWRSC Chair and as Mayor of the Village of Clair, I want to thank all the members of the Board of Directors and the Executive for your commitment to our region. All the RSCs in the province have their own challenges at various levels. We are no exception to the rule, but I am positive that we will be able to meet them. Be assured that I will always be around to work and collaborate on any project that will strengthen what we already have as a region.

I want to welcome our new employees and thank those who have left us. Thanks as well to all the members of the wider NWRSC team for your cooperation and collaboration. To you governance employees, despite all our challenges you were able to keep things in line with your work and dedication, and all the members of the Board are grateful to you.

Don't forget, we're the RSC#1.

Respectfully,

Thank you!

Le président du conseil,

A handwritten signature in black ink, appearing to be 'Pierre Michaud', written over a horizontal line.

PIERRE MICHAUD.



### 3. Governance and Administration

The Board of Directors of the Northwest Regional Service Commission is made up of 18 members as follows: 13 representatives of municipalities; 5 representatives of the local service districts (LSD) and a representative from the Department of Environment and Local Government, Mr. Doris Blanchard acts as a resource person.

Banville, Conrad (from January to May 2016)	Councillor of Lac Baker
Bouchard, Pierrette (from June to December 2016)	Deputy Mayor of Saint-François
Caron, Francine	Mayor of Baker-Brook
Chouinard, Louis (from June to December 2016)	Mayor of Lac Baker
Cyr, Gérard (from January to May 2016)	Mayor of Saint-François
Deschênes, Marcel (from June to December 2016)	Mayor of Grand Falls
Desjardins, Allain	Mayor of the Rural Community of Saint-André
Dubé, Roland	Mayor of Saint-Hilaire
Keeley, Richard (from January to May 2016)	Mayor of Grand Falls
Labrie, Louis	Representing the LSD
LeBlond, Michel	Mayor of Rivière-Verte
Levesque, Roger (Vice-President)	Mayor of Sainte-Anne de Madawaska
Martel, Alain	Representing the LSD
Martin, Brigitte	Representing the LSD
Michaud, Pierre, Chairman	Mayor of Clair
Rioux, Cyril (from January to May 2016)	Mayor of Drummond
Roussel, France (from June to December 2016)	Mayor of Drummond
Roy, Paul	Representing the LSD
Simard, Cyrille	Mayor of Edmundston
Somers, Nicole	Mayor of Saint-Quentin
St-Amand, Carmel	Mayor of Saint-Leonard
St-Jarre, Luc	Representing the LSD

## List of employees at the Head Office

Employees	Duties
François Picard	General Manager
Suzanne Gaudet	Finance Director
Thibodeau, Johanne (December 2016)	New Finance Director
Nicole Rioux	Executive Assistant

### 4. Role of the Northwest Regional Service Commission

- Promote and facilitate planning and voluntary agreements among communities (infrastructure, facilities, services, etc.
- Define and solve questions of common interest
- Strengthen collaboration
- Define and facilitate possibilities to combine local capacities and share resources and costs
- Improve efficiency by further integrating services on a regional scale
- Serve as a regional forum for collaboration among communities on regional questions.

### 5. Mandatory Services from the Northwest Regional Service Commission

- Regional development
- Local development in local services districts
- Solid waste management

#### Other eligible initiatives under the Regional Services Delivery Act

- Regional collaboration on policing services
- Regional emergency measures planning (facilitator)
- Planning for regional recreational, cultural and sports infrastructures and sharing of costs for these facilities
- Any other services that the Board of Directors deems appropriate (unsightly premises, tourism, community economic development, etc.)

*It should be noted that the first three points are mandatory services for the NWRSC, while the other four points are not yet in the system and that they are incentive initiatives.*

## 6. Regional Profil

According to Statistics Canada, 48 296 persons lived in the region served by NWRSC in 2016. This population is dispersed over an area of 7 985 km<sup>2</sup>, of which over 37% (2 986 km<sup>2</sup>) is Crown land reserved for forestry. The regional economy is still largely based on exploiting natural resources (wood and agriculture) and on manufacturing, but the service economy is growing, mainly centered around healthcare and educational institutions.

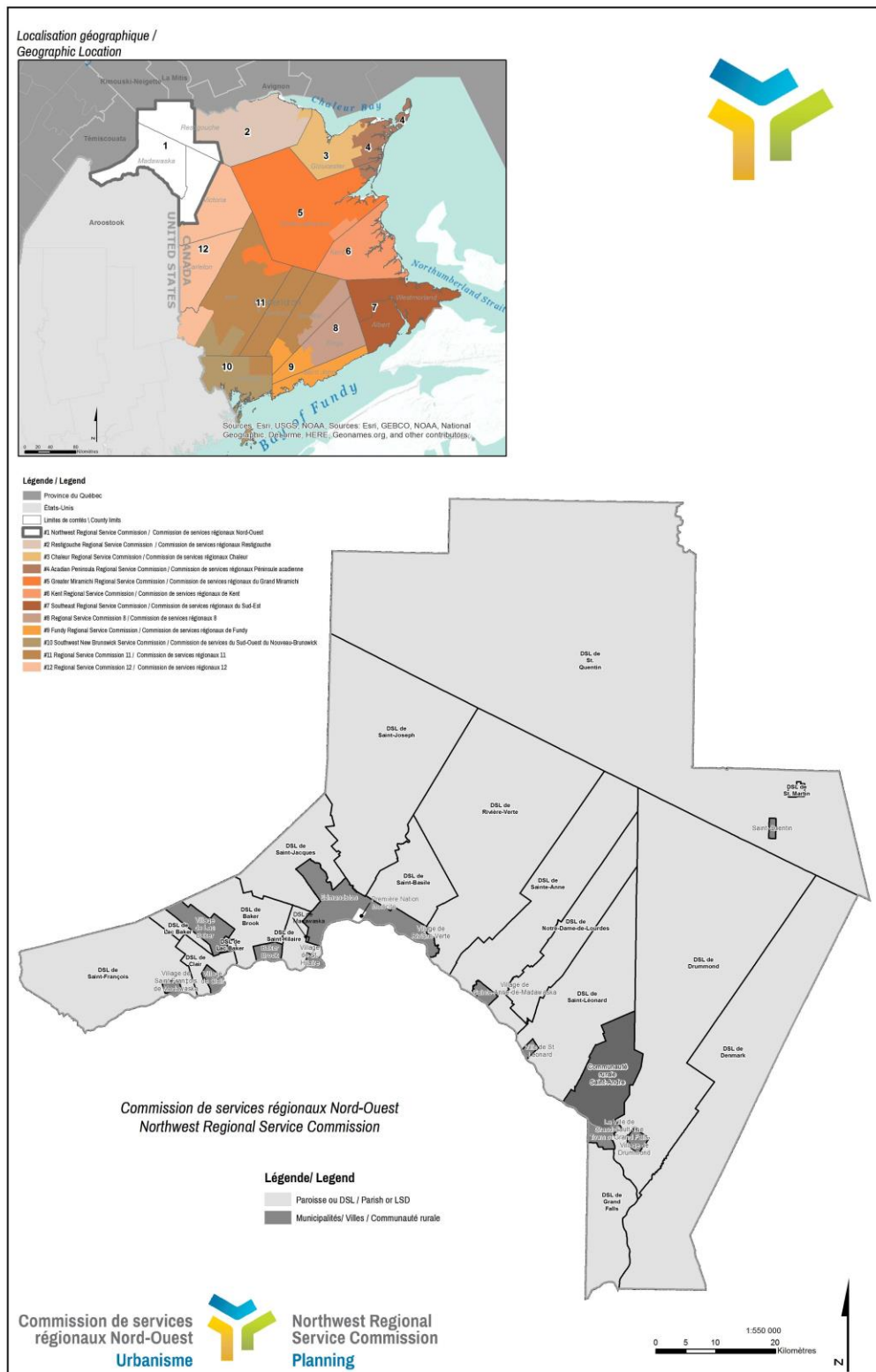
NWRSC provides services to all communities in the region. The following table identifies each community and the services NWRSC provides in the area. The 31 entities include one city, three towns, eight villages, one rural community and 18 local service districts.

# Table 6.1

## *Services Provided by Community*

Communautés	NWRSC Services				
	Head Office	Solid Waste Management	Planning /Building Inspection	Regional Planning	Planning / Community planning
Baker-Brook	•	•	•	•	•
Clair	•	•	•	•	•
Drummond	•	•		•	
Edmundston	•	•		•	
Grand Falls	•	•		•	
Lac Baker	•	•	•	•	•
Rivière-Verte	•	•	•	•	•
Rural Community of Saint-André	•	•	•	•	•
Saint-François-de-Madawaska	•	•	•	•	•
Saint-Hilaire	•	•	•	•	•
Saint-Léonard	•	•	•	•	•
Saint-Quentin	•	•	•	•	•
Sainte-Anne-de-Madawaska	•	•	•	•	•
LSD of Baker Brook	•	•	•	•	•
LSD of Clair	•	•	•	•	•
LSD of Lac Baker	•	•	•	•	•
LSD of Madawaska	•	•	•	•	•
LSD of Rivière-Verte	•	•	•	•	•
LSD of Saint-Basile	•	•	•	•	•
LSD of Saint-François	•	•	•	•	•
LSD of Saint-Hilaire	•	•	•	•	•
LSD of Saint-Jacques	•	•	•	•	•
LSD of Saint-Joseph	•	•	•	•	•
LSD of New Denmark	•	•	•	•	•
LSD of Drummond	•	•	•	•	•
LSD of Grand Falls	•	•	•	•	•
LSD of Notre-Dame-de-Lourdes	•	•	•	•	•
LSD of Saint-Leonard	•	•	•	•	•
LSD of Sainte-Anne	•	•	•	•	•
LSD of Saint-Quentin	•	•	•	•	•
LSD of St-Martin de Restigouche	•	•	•	•	•

Figure 6.1





## 7. Land-Use Planning Services

All in all, 2016 was filled with structural projects, learning, training, changes, and, above all, wonderful achievements with a team whose sense of a job well done and professional accomplishment drive their motivation. All these daily challenges drive us to exceed our limits and to improve with the goal of providing and maintaining high-quality, professional, courteous service. We are committed to our passion and to the success of our organization, and we believe that today our service's reputation and thoroughness are uncontested. Our organization supported or facilitated a number of regional and local projects, and these are very important for the participating communities. A number of future collaborations and partnerships are being built and the credibility of NWRSC as steering regional matters is no longer in dispute.

### Inspection Service

The current inspection service department includes three inspectors and an administrative assistant. They work together closely on the various processes involved in permit applications, searching for information from various agencies and writing and following up on files. This department also puts online and tracks cases of non-compliance and produces various monthly reports for the different partners involved. This department requires annual training to keep its employees' skills up to date on proper application of the National Building Code.

One major challenge is to constantly improve our processes and protocols to make our approach over the entire region more consistent and efficient. The idea is to standardize our practices and to define how to proceed in order to avoid differences in the delivery of our services. We need to develop and expand the most efficient practices for field visits as well as for following up on files. The inspection service constitutes our eyes on the ground and the first point of contact for the client, so it plays a determining role in steering and tracking files. We have a large area over which to make their work more productive in order to maintain all links in the chain in the process of analyzing files.

## Planning Service

A number of rural plans are coming due soon in certain municipalities. Preparing them will require full-time attention from the current urban planners on top of their other duties, such as development approvals for each construction project and various assessments and notices for the municipalities. So winter is a better time for this sort of in-depth exercise that requires time and concentration, and summer is the tumultuous period of applications for development permits, not to mention applications for variances and zoning modifications and preparing files for the Planning Review Committee (PRC). A review of the Saint-Quentin plan began therefore last December.

The various regional planning and development projects have to be part of daily affairs and inform regional directions and decisions. For the moment, this regional planning and the goals to be identified are hard to enunciate, and we are not happy about this. Hiring a new urban planner in October enabled us to make some progress in the matter, but he still needs to get into his new functions and learn about the issues in his new region. The administrative assistant in the development division has a number of duties, including preparing the minutes of PRC meetings, writing and correcting all documents from the different development officers related to subdivision and compliance, and performing administrative and accounting duties.

Work with the geographic information system continued much more consistently and was able to provide adequate basic service. This service allows us to consider a vast number of possible projects to study and learn about the environment using different analysis models, but they require time and energy. This department should take on more challenges with respect to analysis of our region and devote the needed energy and staff in future.

The situation is different for subdivision. We had to learn to work with a new area where existing practices are not always the same. Standardizing a model requires change for some, and that takes time and effort. A development trend seems to be clearer in the LSDs than in the municipalities. We also have to plan for knowledge transfer to train replacement staff in future.

Table 7.1 represents the various administrative tasks and approvals for the local development service in 2016.



Table 7.1

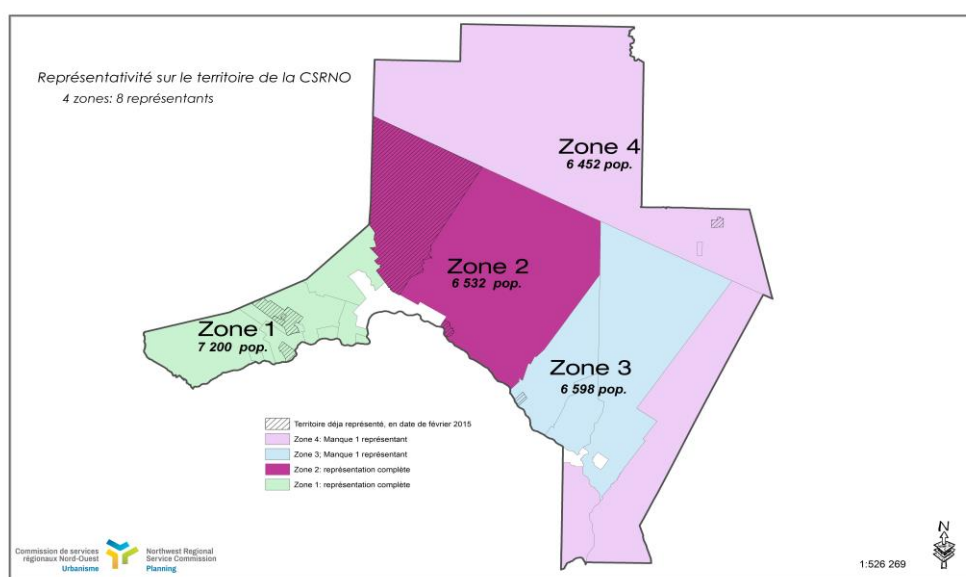
Administrative tasks and approvals		2016
PRAC	Number of meetings	9
	Number of files	19
	Number of decisions	22
	By-Laws Amendments	13
	Variances and Approvals	6
	Subdivision recommendations	4
Planning	Zoning Confirmation	36
	Planning Agent adjustments	7
	Public consultations (neighbourhood)	17
	Neighbourhood letters	253
	Planning permits	721
	Order to comply	57
Subdivision	Subdivision approvals	112
	Document approvals	97
	Exemptions	27
Construction	Building permits	760
	Waivers	165
	Appeal Board	0
	Provincial Court	0
	Court of the Queen Bench	0
Community Projects	Regional and local	25

## Planning Review Committee

The legal responsibilities of a RSC include granting adjustments to zoning and subdivision by-laws, making recommendations to municipal councils about proposed changes to their existing by-laws and making recommendations on all matters of urban planning. This responsibility resides in a committee formed of eight residents of the region. They meet regularly to rule on the merits of a project for approval, naturally always using the criteria set in the different by-laws voted by the municipal councils. In 2016, this committee met 9 times, considered 19 cases, ruled on 6 adjustments and made 22 recommendations.

The following table gives the names of the members of the committee and their attendance at meetings. The following map shows the territory covered by NWRSC divided into four (4) representation zones based on population.

ZONE 1		ZONE 3	
Michael E. Bossé 9 / 9	Clair	Kenneth Akerley 8 / 9	Saint-Léonard
Charles Bouchard 9 / 9	Lac Baker	Guy Côté 8 / 9	Saint-André
ZONE 2		ZONE 4	
Luc Frenette, Président 4 / 9	Rivière-Verte	Alain Martel 9 / 9	Saint-Quentin (DSL)
Josée Levesque 4 / 9	Saint-Joseph (DSL)	Roger Dupéré 7 / 9	Saint-Quentin

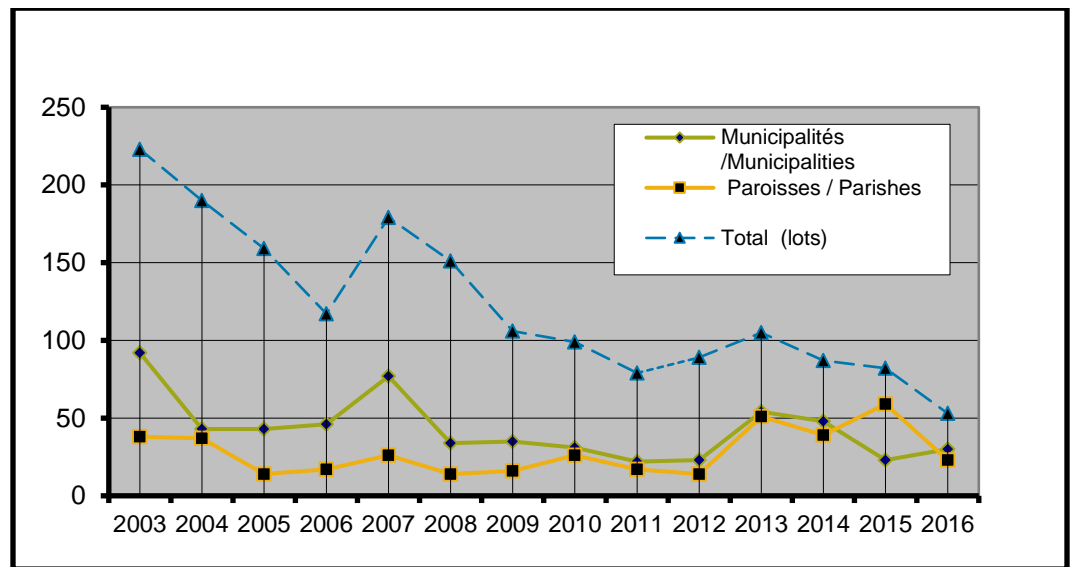


## Subdivision

Development officers are responsible for processing all types of applications related to a subdivision, whether for real estate transactions, parcel exchanges or development plans for a whole area.

Table 7.2 represents the distribution of files processed by community and by type of application over the whole territory served by NWRSC. Graph 7.1 below illustrates the number of lots created since 2003. Note that since 2013, 47% of new lots created are in municipal areas. Some of those created in rural areas are related to estates or to farming or forestry activities, and come with a number of restrictions on development.

Graph 7.1



**Table 7.2**  
**Subdivision Report (2016)**

	Lots				Documents		
Municipalities	Lots	Parcels	Streets	Servitudes	Plans	Approval	Exemption
Baker Brook	0	1	0	0	1	1	0
Clair	0	1	0	0	1	1	0
Rural Community of Saint Andre	3	11	0	0	11	11	1
Drummond	0	1	0	0	1	1	0
Edmundston	12	11	1 (39,30 m)	0	18	7	0
Grand Falls	4	4	0	1	6	6	0
Lac Baker	3	5	0	0	3	2	1
Rivière-Verte	1	0	0	0	1	3	1
Saint-François	0	0	0	0	0	0	0
Saint-Hilaire	2	1	0	0	2	1	0
Saint-Léonard	1	2	0	0	2	2	0
Sainte-Anne-de-Madawaska	1	1	0	0	2	2	0
Saint-Quentin	3	1	0	0	3	0	0
Sub-total municipalities	30	39	1 (39,3 m)	1	51	37	3
<b>LSD</b>	<b>Lots</b>	<b>Parcels</b>	<b>Street</b>	<b>Servitudes</b>	<b>Plans</b>	<b>Approvals</b>	<b>Exemption</b>
Baker Brook	0	0	0	0	0	0	1
Clair	0	0	0	0	0	0	0
Denmark	4	6	0	0	7	4	5
Drummond	4	8	0	0	6	12	5
Grand Falls	2	6	0	0	6	11	0
Lac Baker	0	0	0	0	0	0	0
Madawaska	0	0	0	0	0	0	0
Notre-Dame-de-Lourdes	0	0	0	0	0	1	0
Rivière-Verte	0	3	0	0	3	3	0
Sainte-Anne	0	1	0	0	1	1	1
Saint-Basile	4	3	0	0	7	4	4
Saint-François	2	1	0	0	3	2	0
Saint-Hilaire	0	1	0	0	1	2	0
Saint-Jacques	1	1	0	0	2	2	1
Saint-Joseph	3	1	0	0	4	5	2
Saint-Léonard	2	6	0	0	7	9	3
Saint-Quentin	1	10	0	0	10	12	2
St-Martin de Restigouche	0	0	0	0	0	0	0
Sub-total LSD	23	47	0	0	57	68	24
<b>TOTAL</b>	<b>53</b>	<b>86</b>	<b>1 (39,30m)</b>	<b>1</b>	<b>108</b>	<b>105</b>	<b>27</b>
Note: This table represents the number of registered plans and documents							

## Construction

The compilation of data on building permits issued provides details of construction activity in the area. In 2016, 1,162 permits (including 441 in the City of Edmundston) were issued in the whole regional. Their total value was \$49.9 million (including \$16.7 million for the City of Edmundston). Based on the average over the last four years, the number of permits issued increased by 8.6% and the value of construction increased by 29.6%.

In 2016, NWRSC issued 721 local development service permits with a total value of \$33.2 million.

Construction projects of note in 2016 include the new RCMP office in St-Léonard, Phase I of the amphitheatre project in Edmundston and the project to build an Upper Madawaska Community Services Centre in Clair.

Data is not compiled in the same way in the whole area, so we could not provide detailed data per sector of activity in the municipalities of Grand Falls and Drummond.

**Table 7.3**

### Local development / planning services

MUNICIPALITIES / MEMBERS	BUDGET 2016	Refund of building permits to members	Refund of subdivision to members	Total refund	Actual cost to municipalities and LSD
Baker Brook	\$ 12 521	\$ 3 594.00	\$ 325.00	\$ 3 919.00	\$ 8 602.00
Clair	\$ 38 315	\$ 13 526.00	\$ 775.00	\$ 14 301.00	\$ 24 014.00
Lac Baker	\$ 25 407	\$ 4 745.00	\$ 1 550.00	\$ 6 295.00	\$ 19 112.00
Rivière-Verte	\$ 19 638	\$ 4 995.00	\$ 525.00	\$ 5 520.00	\$ 14 118.00
Rural Community of Saint-André	\$ 103 114	\$ 11 916.04	<i>*See note</i>	\$ 11 916.04	\$ 91 197.96
Sainte-Anne de Madawaska	\$ 21 177	\$ 2 022.75	<i>*See note</i>	\$ 2 022.75	\$ 19 154.25
Saint-François	\$ 17 322	\$ 2 713.15	\$ 475.00	\$ 3 188.15	\$ 14 133.85
Saint-Quentin	\$ 64 131	\$ 11 182.00	\$ 1 750.00	\$ 12 932.00	\$ 51 199.00
Saint-Hilaire	\$ 12 300	\$ 1 263.25	\$ 475.00	\$ 1 738.25	\$ 10 561.75
Saint-Léonard	\$ 37 494	\$ 55 247.50	\$ 925.00	\$ 56 172.50	\$ -18 678.50
LSD Northwest Region	\$ 449 850	\$ 82 531.20	\$ 25 500.00	\$ 108 031.20	\$ 341 818.80
<b>TOTAL</b>	<b>\$ 801 269</b>	<b>\$ 193 735.89</b>	<b>\$ 32 300.00</b>	<b>\$ 226 035.89</b>	<b>\$ 575 233.11</b>

*Note : According to the subdivision by-law in force, the funds collected are not returned to the municipality. Following an update of these bylaws, subsequent funds may be reimbursed*

\$

## Value of building permits

2016							TOTAL
Municipalities/	Residential	Commercial	Industrial	Institutionnal	Agriculture	Other	Value
Baker Brook	\$ 133 666	\$ 0	\$ 300 000	\$ 0	\$ 0	0 \$	\$ 433 666
Clair	\$ 441 000	\$ 1 392 000	\$ 0	\$ 0	\$ 0	0 \$	\$ 1 833 000
Rural community of Saint-André	\$ 852 630	\$ 60 000	\$ 705 005	\$ 526 876	\$ 481 000	\$ 2 000	\$ 2 627 511
Drummond	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Edmundston	\$ 6 768 340	\$ 4 117 500	\$ 1 843 020	\$ 3 739 580	\$ 9 000	\$ 187 848	\$ 16 665 288
Grand Falls	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	- \$ -
Lac Baker	\$ 667 600	\$ 0	\$ 0	\$ -	0 \$	0 \$	\$ 667 600
Rivière-Verte	\$ 215 000	\$ 300 000	\$ 89 000	\$ -	\$ 45 000	\$	\$ 649 000
Sainte-Anne-de-Madawaska	\$ 323 300	\$ 0	\$ 0	\$ 32 000	\$ 0	\$ 0	\$ 355 300
Saint-François	\$ 142 700	\$ 0	\$ 0	\$ 168 000	\$ 0	\$ 3 815	\$ 314 515
Saint-Hilaire	\$ 345 000	\$ 0	\$ 0	\$ 48 000	\$ 4 000	\$ 0	\$ 397 000
Saint-Léonard	387 250 \$	\$ 43 200	\$ 20 000	\$ 6 851 000	\$ 0	\$ 16 505	\$ 7 317 955
Saint-Quentin	422 025 \$	\$ 946 300	\$ 350 000	83 500 \$	\$ 0	\$ 37 325	\$ 1 839 150
<b>Sub-total</b>	<b>\$ 10 698 511</b>	<b>\$ 6 859 000</b>	<b>\$ 3 307 025</b>	<b>\$ 11 448 956</b>	<b>\$ 539 000</b>	<b>\$ 247 493</b>	<b>\$ 33 099 985</b>

LSD	Residential	Commercial	Industrial	Institutional	Agriculture	Other	Value
Baker Brook	\$ 44 000	\$ 100 000	\$ 75 000	\$ 0	\$ 0	\$ 0	\$ 219 000
Clair	\$ 2 000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2 000
Denmark	\$ 588 700	\$ 0	\$ 0	\$ 0	\$ 240 500	\$ 0	\$ 829 200
Drummond	\$ 1 813 935	\$ 0	\$ 0	\$ 0	\$ 337 000	\$ 3 000	\$ 2 153 935
Grand Falls	\$ 1 026 680	\$ 0	\$ 0	\$ 0	\$ 12 000	\$ 2 200	\$ 1 040 880
Lac Baker	\$ 5 000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5 000
Madawaska	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Notre-Dame-de-Lourdes	\$ 17 000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 17 000
Rivière-Verte	\$ 96 533	\$ 125 000	\$ 0	\$ 0	\$ 552 500	\$ 0	\$ 774 033
Sainte-Anne de Masdawaska	\$ 406 600	\$ 0	\$ 0	\$ 0	\$ 1 510 000	\$ 2 000	\$ 1 918 600
Saint-Basile	\$ 633 000	\$ 0	\$ 0	\$ 0	\$ 2 000	\$ 0	\$ 635 000
Saint-François	\$ 229 000	\$ 0	\$ 329 000	\$ 0	\$ 1 500 000	\$ 0	\$ 2 058 000
Saint-Hilaire	\$ 61 500	\$ 0	\$ 0	\$ 0	\$ 410 000	\$ 0	\$ 471 500
Saint-Jacques	\$ 1 459 815	\$ 0	\$ 0	\$ 0	\$ 260 000	\$ 0	\$ 1 719 815
Saint-Joseph	\$ 1 961 639	\$ 0	\$ 0	\$ 60 000	\$ 100 000	\$ 0	\$ 2 121 639
Saint-Léonard	\$ 202 300	\$ 8 900	\$ 0	\$ 0	\$ 0	\$ 0	\$ 211 200
Saint-Quentin	\$ 1 769 000	\$ 70 000	\$ 0	\$ 0	\$ 773 000	\$ 0	\$ 2 612 000
St-Martin de Restigouche	\$ 27 000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 27 000
<b>Sub-total</b>	<b>\$ 10 343 702</b>	<b>\$ 303 900</b>	<b>\$ 404 000</b>	<b>\$ 60 000</b>	<b>\$ 5 697 000</b>	<b>\$ 7 200</b>	<b>\$ 16 815 802</b>
<b>Total</b>	<b>\$ 21 042 213</b>	<b>\$ 7 162 000</b>	<b>\$ 3 711 025</b>	<b>\$ 11 508 956</b>	<b>\$ 6 236 000</b>	<b>\$ 254 693</b>	<b>\$ 49 915 787</b>

## Summaries of Building Permits

This year, to better represent the data on building permits issued, we have created personalized summaries for each municipality and LSD using the development service. Refer to the individual summaries to see the number and value of the permits issued and the distribution of construction projects among the various sectors of activity.

# NWRSC's Municipalities

The communities of Edmundston, Grand Falls and Drummond are excluded from this permit summary because they do not receive services at the local level

POPULATION  
**32 476**



POPULATION  
**-5,3%**

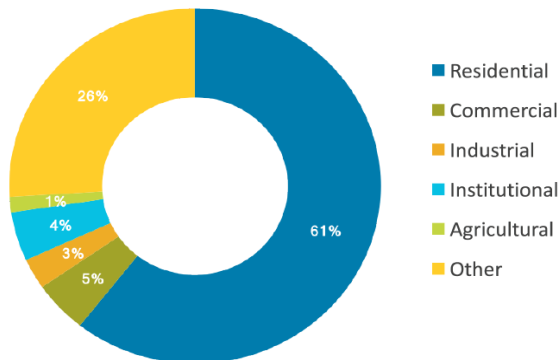


AREA OF TERRITORY  
**367,5 km<sup>2</sup>**



1

## Permit issued - by type



**358** PERMITS  
ISSUED

**16 434 697\$**  
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	217	3 930 171 \$
Commercial	17	2 741 500 \$
Industrial	10	1 464 005 \$
Institutional	16	7 709 376 \$
Agricultural	5	530 000 \$
Other	193	59 645 \$

**11** New  
residential  
constructions

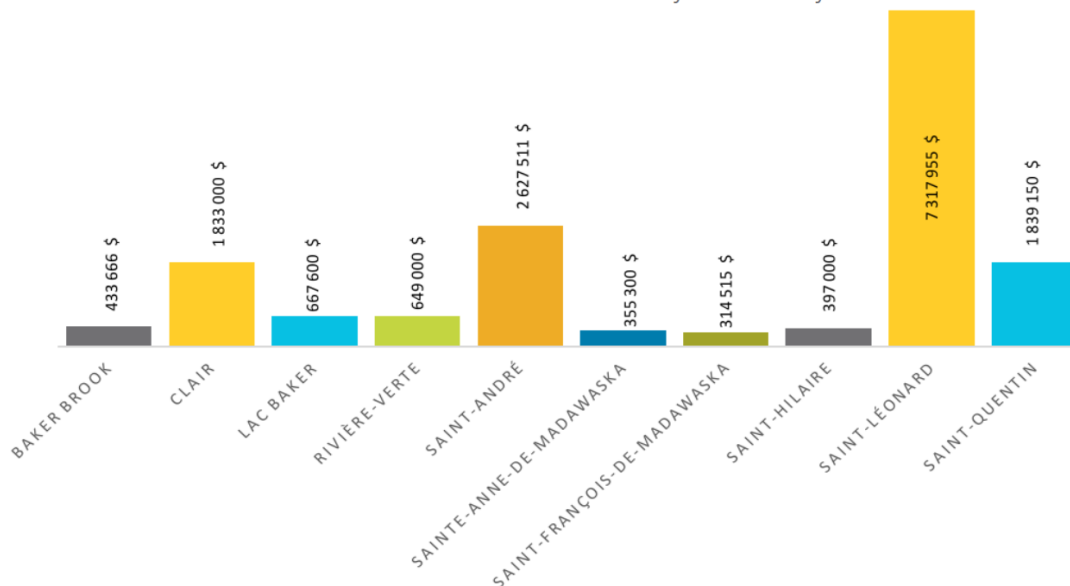
**5** New  
commercial  
constructions

**3** New  
industrial  
constructions

**2** New  
institutional  
constructions

**2** New  
agricultural  
constructions

## Total Value of Issued Permits - By Community



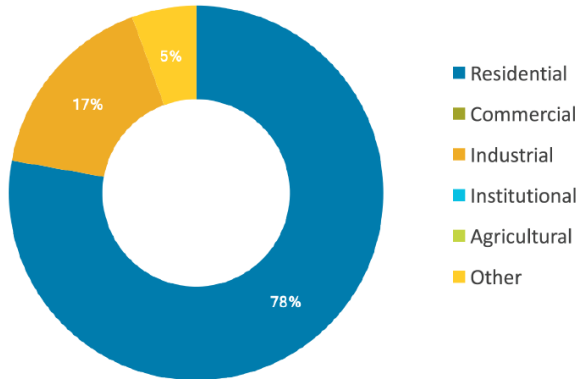
1-Statistics Canada, 2016 Census of Population.



# Village of Baker Brook



## Permit issued -by type



**18** PERMITS  
ISSUED

**433 666\$**

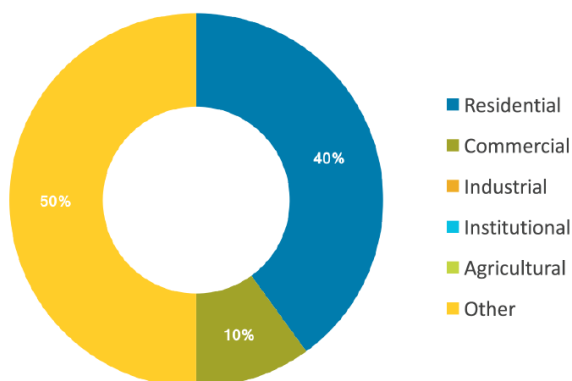
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	14	133 666 \$
Industrial	3	300 000 \$
Other	1	

# Village of Clair



## Permit issued -by type



**20** PERMITS  
ISSUED

**1 833 000\$**

VALUE OF CONSTRUCTION

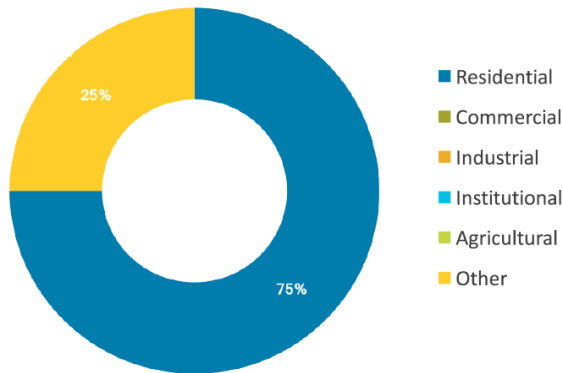
TYPE	NB	VALUE
Residential	8	441 000 \$
Commercial	2	1 392 000 \$
Other	10	

1-Statistics Canada, 2016 Census of Population.

# Village of Lac Baker



## Permit issued - by type



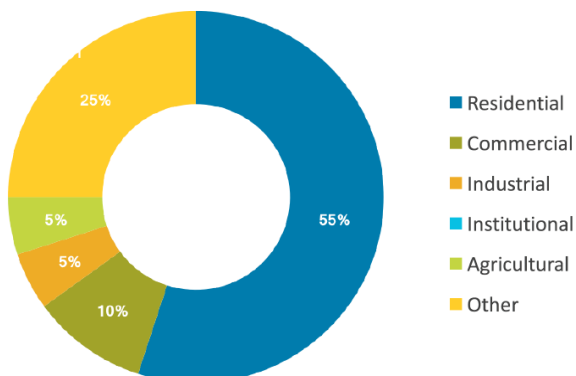
**32** PERMITS ISSUED  
**667 600\$**  
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	24	667 600 \$
Other	8	

# Village of Rivière-Verte



## Permit issued - by type



**20** PERMITS ISSUED  
**649 000\$**  
VALUE OF CONSTRUCTION

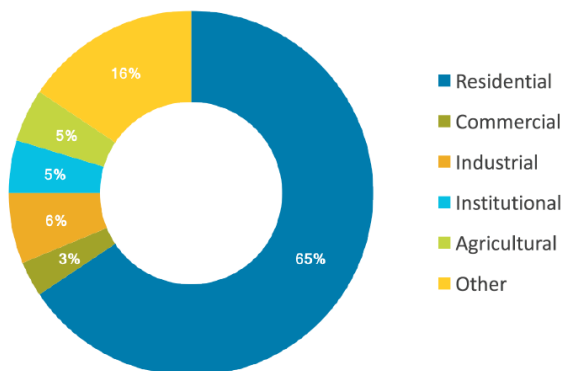
TYPE	NB	VALUE
Residential	11	215 000 \$
Commercial	2	300 000 \$
Industrial	1	89 000 \$
Agricultural	1	45 000 \$
Other	5	

<sup>1</sup>-Statistics Canada, 2016 Census of Population.

# Rural Community of Saint-André



## Permit issued -by type



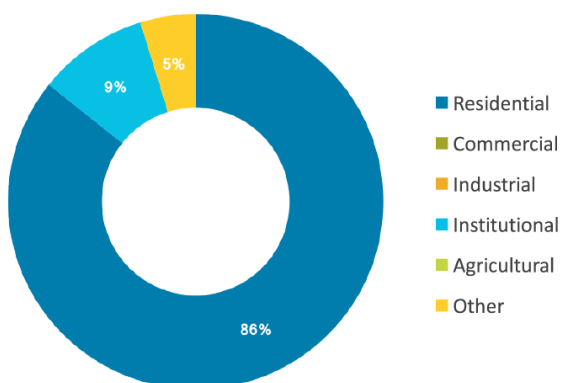
**64** PERMITS  
ISSUED  
**2 627 511\$**  
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	42	852 630 \$
Commercial	2	60 000 \$
Industrial	4	705 005 \$
Institutional	3	526 876 \$
Agricultural	3	481 000 \$
Other	10	2 000 \$

# Village of Sainte-Anne-de-Madawaska



## Permit issued -by type



**24** PERMITS  
ISSUED  
**355 300\$**  
VALUE OF CONSTRUCTION

TYPE	NB	VALEUR
Residential	14	133 666 \$
Industrial	3	300 000 \$
Other	1	

1-Statistics Canada, 2016 Census of Population.

## Village of Saint-François-de-Madawaska

POPULATION  
**470**



POPULATION  
**-11,8%**

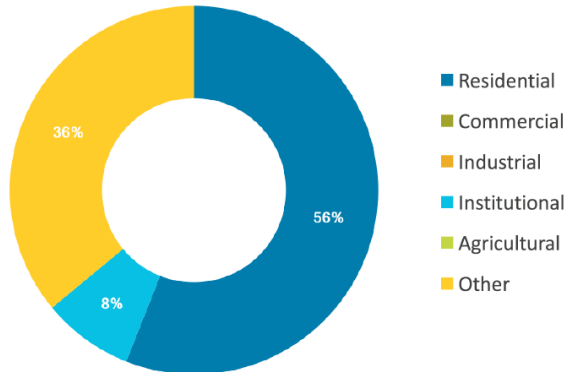


AREA OF TERRITORY  
**6,4 km<sup>2</sup>**



1

### Permit issued - by type



**25** PERMITS  
ISSUED

**314 515\$**

VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	14	142 700 \$
Industrial	2	168 000 \$
Other	9	168 000 \$

## Village of Saint-Hilaire

POPULATION  
**252**



POPULATION  
**-16,8%**

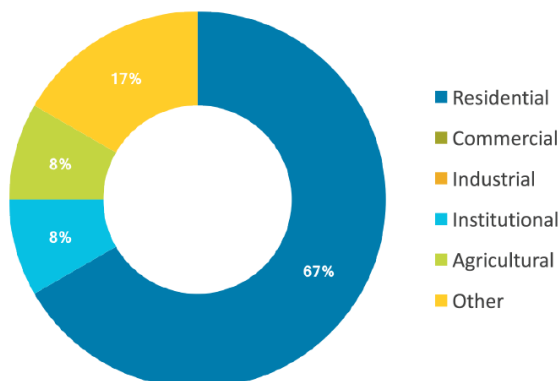


AREA OF TERRITORY  
**5,7 km<sup>2</sup>**



1

### Permit issued - by type



**12** PERMITS  
ISSUED

**397 000\$**

VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	8	345 000 \$
Institutional	1	48 000 \$
Agricultural	1	4 000 \$
Other	2	

1-Statistics Canada, 2016 Census of Population.

# Town of Saint-Léonard

POPULATION  
**1300**



POPULATION  
**-3,2%**

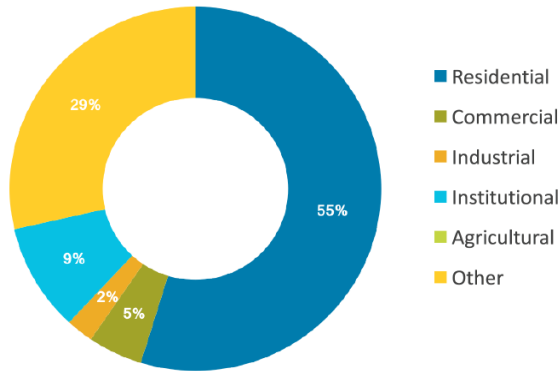


AREA OF TERRITORY  
**5,2 km<sup>2</sup>**



<sup>1</sup>

## Permit issued - by type



**42** PERMITS  
ISSUED

**7 317 955\$**

VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	23	387 250 \$
Commercial	2	43 200 \$
Industrial	1	20 000 \$
Institutional	4	6 851 000 \$
Other	12	16 505 \$

# Town of Saint-Quentin

POPULATION  
**2194**



POPULATION  
**4,7%**

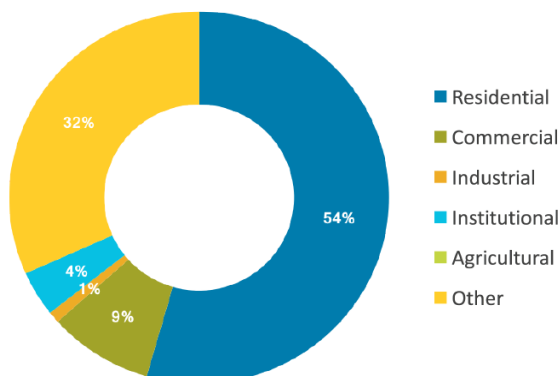


AREA OF TERRITORY  
**4,2 km<sup>2</sup>**



<sup>1</sup>

## Permit issued - by type



**101** PERMITS  
ISSUED

**1 839 150\$**

VALUE OF CONSTRUCTION

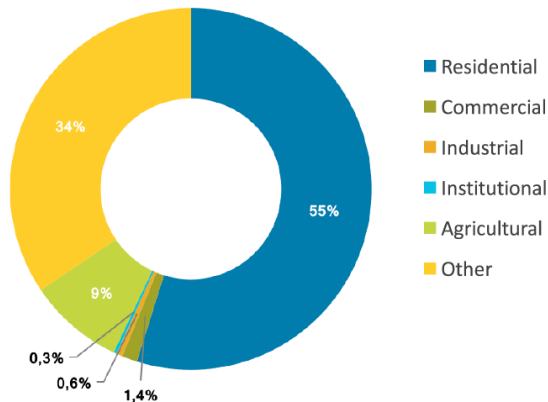
TYPE	NB	VALUE
Residential	55	422 035 \$
Commercial	9	946 300 \$
Industrial	1	350 000 \$
Institutional	4	83 500 \$
Other	32	37 325 \$

1-Statistics Canada, 2016 Census of Population.

# NWRSC's LSD



Permit issued -by type



**363** PERMITS  
ISSUED  
**16 815 802\$**  
VALUE OF CONSTRUCTION

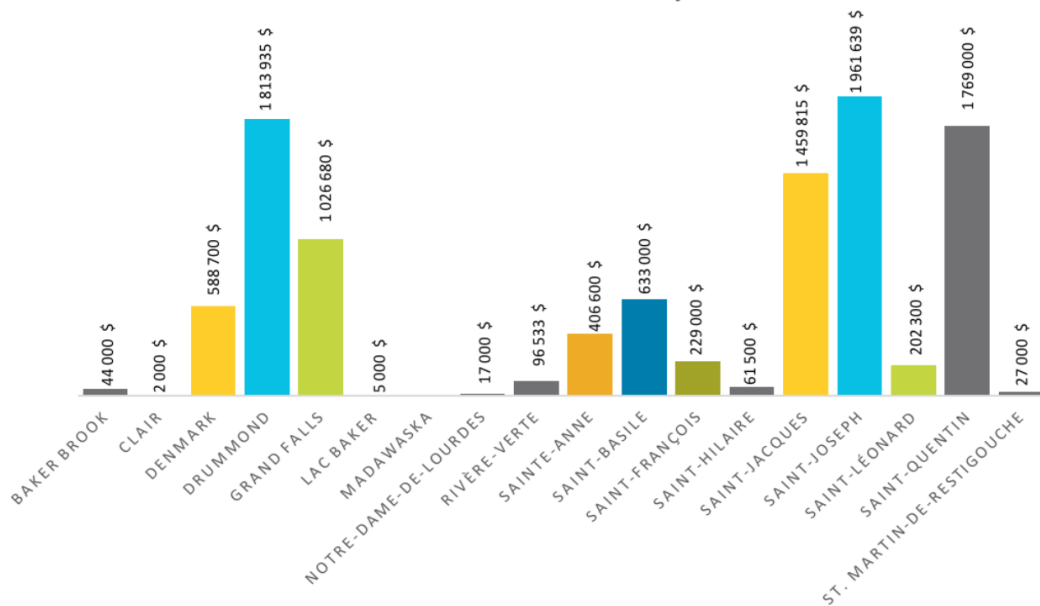
TYPE	NB	VALUE
Residential	199	10 343 702 \$
Commercial	5	303 900 \$
Industrial	2	404 000 \$
Institutional	1	60 000 \$
Agricultural	31	5 697 000 \$
Other	125	7 200 \$

**42** New  
residential  
constructions

**3** New  
commercial  
constructions

**10** New  
agricultural  
constructions

Total Value of Issued Permits - By LSD

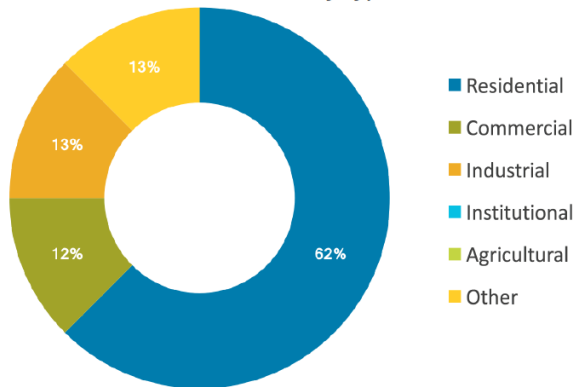


1-Statistics Canada, 2016 Census of Population.

# LSD of Baker Brook



## Permit issued -by type



8 PERMITS  
ISSUED

219 000\$

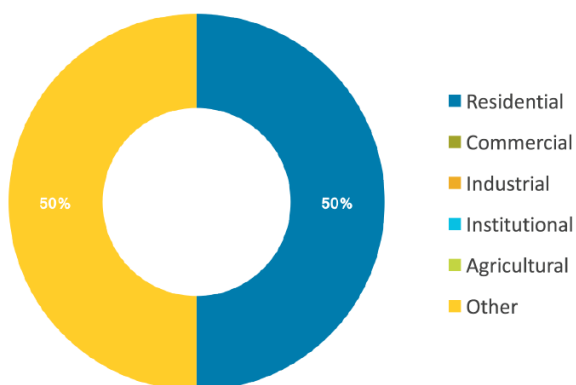
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	5	44 000 \$
Commercial	1	100 000 \$
Industrial	1	75 000 \$
Other	1	

# LSD of Clair



## Permit issued -by type



2 PERMITS  
ISSUED

2 000\$

VALUE OF CONSTRUCTION

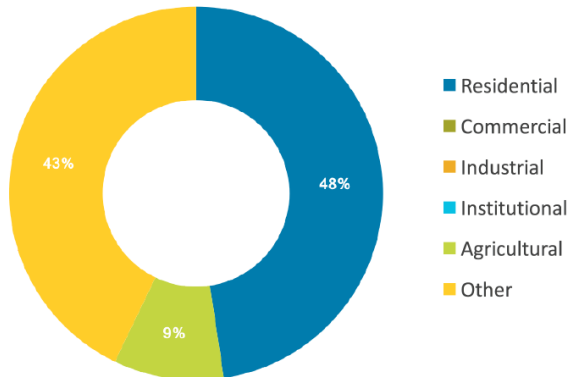
TYPE	NB	VALUE
Residential	1	2 000 \$
Other	1	

1-Statistics Canada, 2016 Census of Population.

# LSD of Denmark



Permit issued - by type



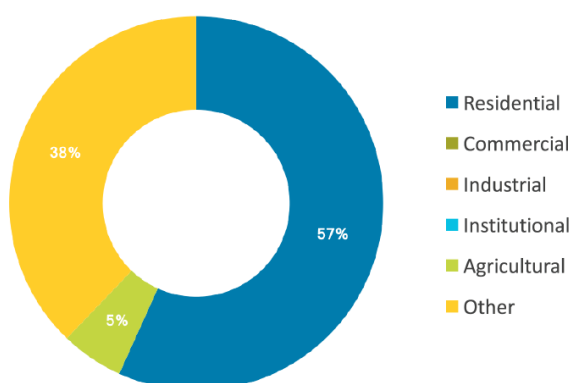
**20** PERMITS  
ISSUED  
**829 200\$**  
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	10	588 700 \$
Agricultural	2	240 500 \$
Other	8	

# LSD of Drummond



Permit issued - by type



**37** PERMITS  
ISSUED  
**2 153 935\$**  
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	21	1 813 935 \$
Agricultural	2	337 000 \$
Other	14	3 000 \$

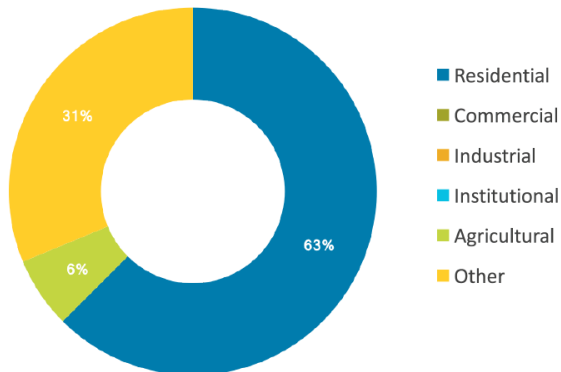
1-Statistics Canada, 2016 Census of Population.



# LSD of Grand Falls



## Permit issued -by type



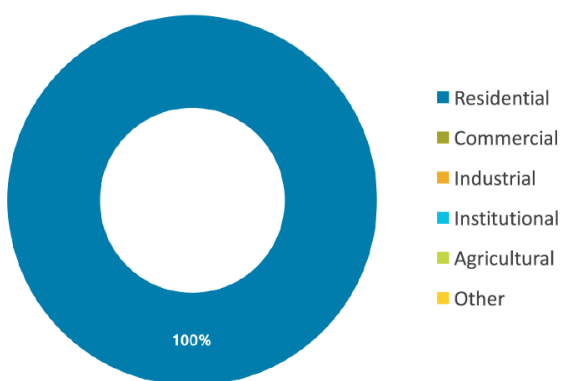
**16** PERMITS ISSUED  
**1 040 880\$**  
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	10	1 026 680 \$
Agricultural	1	12 000\$
Other	5	2 200 \$

# LSD of Lac Baker



## Permit issued -by type



**1** PERMITS ISSUED  
**5 000\$**  
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	1	5 000 \$

1-Statistics Canada, 2016 Census of Population.

# LSD of Madawaska



**0** PERMITS  
ISSUED

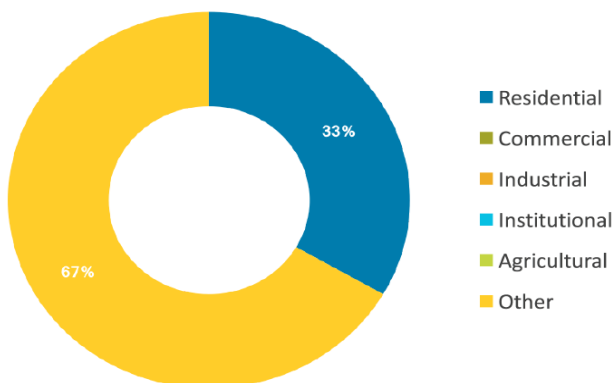
**0\$**

VALUE OF CONSTRUCTION

# LSD of Notre-Dame-de-Lourdes



Permit issued - by type



**6** PERMITS  
ISSUED

**17 000\$**

VALUE OF CONSTRUCTION

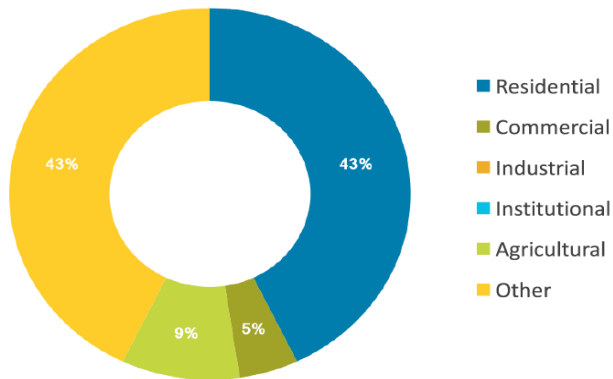
TYPE	NB	VALUE
Residential	2	17 000\$
Other	4	

1-Statistics Canada, 2016 Census of Population.

# LSD of Rivière-Verte



## Permit issued -by type



**21** PERMITS  
ISSUED

**774 033\$**

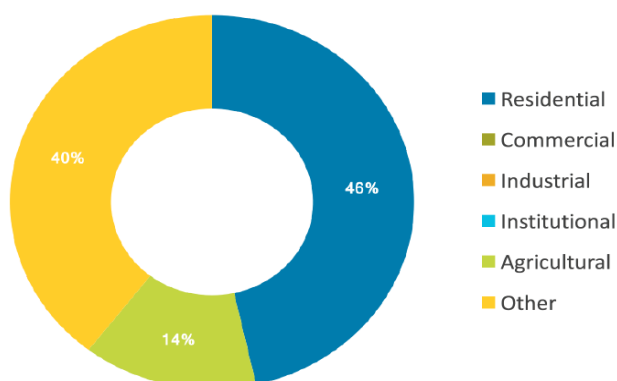
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	9	96 533 \$
Commercial	1	125 000 \$
Agricultural	2	552 500 \$
Other	9	

# LSD of Sainte-Anne



## Permit issued -by type



**43** PERMITS  
ISSUED

**1 918 600\$**

VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	20	406 600 \$
Agricultural	6	1 510 000 \$
Other	17	2 000 \$

<sup>1</sup>-Statistics Canada, 2016 Census of Population.

# LSD of Saint-Basile

POPULATION  
**592**



POPULATION  
**-17,4%**

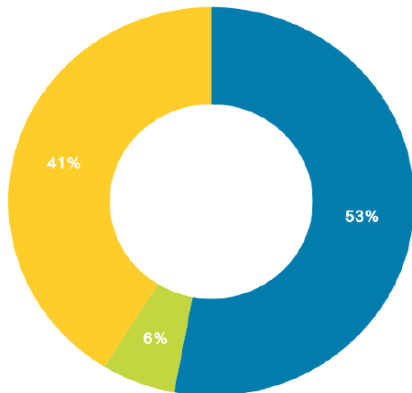


AREA OF TERRITORY  
**129,6 km<sup>2</sup>**



<sup>1</sup>

Permit issued -by type



- Residential
- Commercial
- Industrial
- Institutional
- Agricultural
- Other

**17** PERMITS  
ISSUED

**635 000\$**

VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	9	633 000\$
Agricultural	1	2 000 \$
Other	7	

# LSD of Saint-François

POPULATION  
**606**



POPULATION  
**-3,8%**

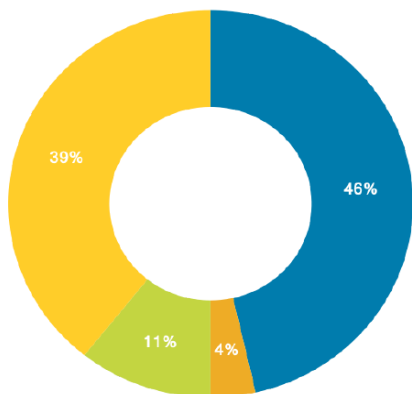


AREA OF TERRITORY  
**344,6 km<sup>2</sup>**



<sup>1</sup>

Permit issued -by type



- Residential
- Commercial
- Industrial
- Institutional
- Agricultural
- Other

**28** PERMITS  
ISSUED

**2 058 000\$**

VALUE OF CONSTRUCTION

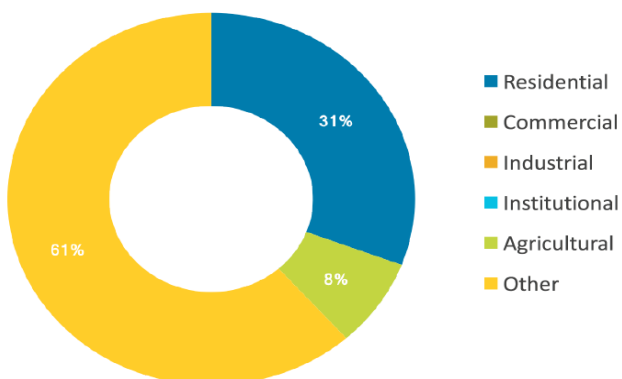
TYPE	NB	VALUE
Residential	13	229 000 \$
Industrial	1	329 000 \$
Agricultural	3	1 500 000 \$
Other	11	

1-Statistics Canada, 2016 Census of Population..

# LSD of Saint-Hilaire



Permit issued - by type



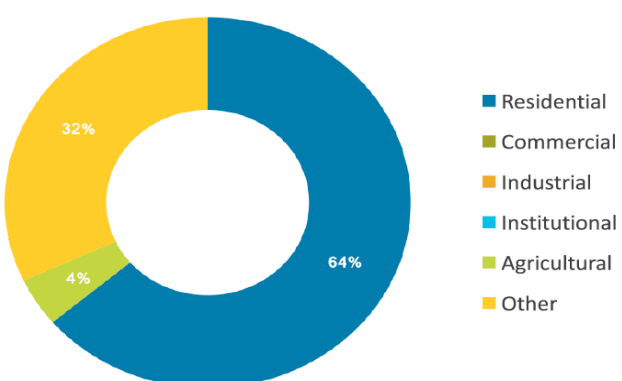
**13** PERMITS ISSUED  
**471 500\$**  
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	4	61 500 \$
Agricultural	1	410 000 \$
Other	8	

# LSD of Saint-Jacques



Permit issued - by type



**47** PERMITS ISSUED  
**1 719 815\$**  
VALUE OF CONSTRUCTION

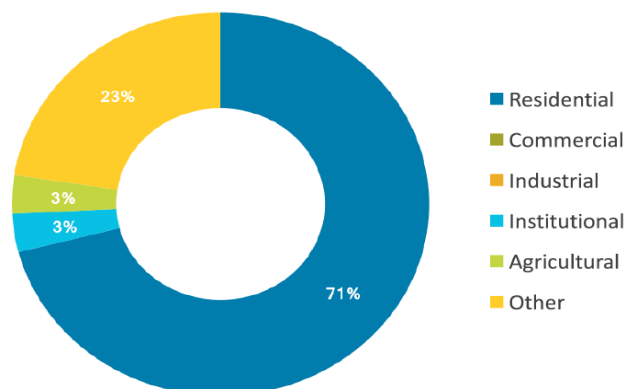
TYPE	NB	VALUE
Residential	30	1 459 815 \$
Agricultural	2	260 000 \$
Other	15	

1-Statistics Canada, 2016 Census of Population.

# LSD of Saint-Joseph



## Permit issued -by type



**31** PERMITS  
ISSUED

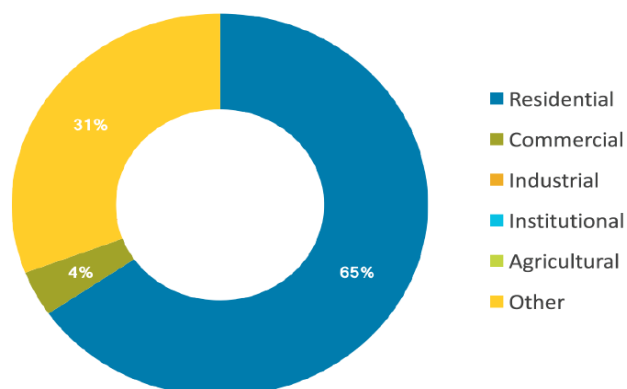
**2 121 639\$**  
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	22	1 961 639 \$
Institutional	1	60 000 \$
Agricultural	1	100 000 \$
Other	7	

# LSD of Saint-Leonard



## Permit issued -by type



**26** PERMITS  
ISSUED

**211 200\$**  
VALUE OF CONSTRUCTION

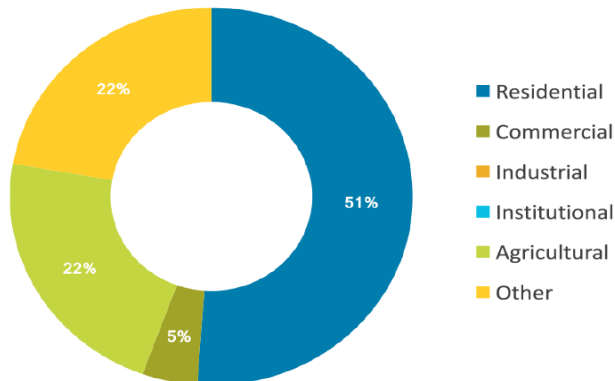
TYPE	NB	VALUE
Residential	17	202 300 \$
Commercial	1	89 000 \$
Other	8	

1-Statistics Canada, 2016 Census of Population.

# LSD of Saint-Quentin



Permit issued -by type



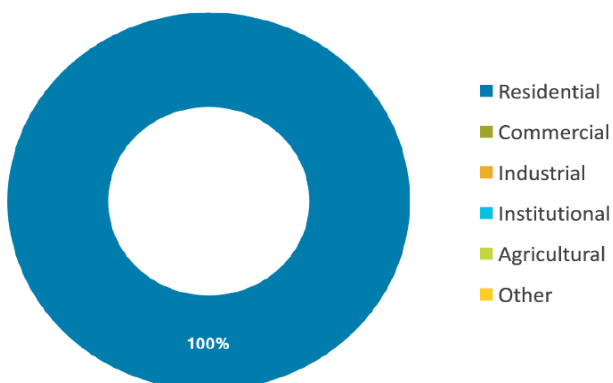
**45** PERMITS  
ISSUED  
**2 612 000\$**  
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	23	1 769 000 \$
Commercial	2	70 000 \$
Agricultural	10	773 000 \$
Other	10	

# LSD of St. Martin-de-Restigouche



Permit issued -by type



**2** PERMITS  
ISSUED  
**27 000\$**  
VALUE OF CONSTRUCTION

TYPE	NB	VALUE
Residential	2	27 000 \$

1-Statistics Canada, 2016 Census of Population..

## Local, Regional and Community Projects/Services

The NRSC team also leads and gives advice on work related to various issues and projects. This varied expertise can be very useful in guiding, advising and steering these various projects, which involve a number of local stakeholders, Departments, organizations, etc.

Our team's involvement helps to integrate the desires of people in the area and key actors, always with the intent of ensuring sustainable environment and resource planning.

These projects, large or small, develop considerable assistance in reaching their goals, as well as creating connections. The partnership is of benefit to all in terms of planning and technical assistance.

Here is a list of the various projects initiated or concluded in 2016.

### Region:

---

1. Participation in the "RECREATION AND CULTURE PLANNING" Committee
2. Cartography project for the four brigades in Upper Madawaska (Saint-François, Clair, Lac Baker, Baker-Brook): update maps for the four brigades in Upper Madawaska to show what sectors are covered by each one and their potential for service deployment.
3. Governance and service planning (local and regional)
  - Regional Strategic Plan (consultation, research, development of themes dealt with and writing)
4. Project to assess community vulnerability to climate change and ways to adapt (collaborators involved: RENB, CPAWS, OBVFSJ, WWF)
  - Speaker
5. Preparation of a funding application for the New Brunswick Environmental Trust Fund "Toward an intervention strategy for Northwest New Brunswick facing the issues of climate change"
6. Participation on the committee "Working Towards a Water Strategy for New Brunswick": Initiative to mobilize stakeholders directed by Departmental staff to form a group of key stakeholders from various sectors and jurisdictions to discuss the issues and work together to guide preparation of a water strategy for the province.
7. Networking with development officers in the province: The role and work of officers in the province require cooperation and uniformity. After this meeting, a committee was formed in order to create a provincial association.



8. Design and establish a system to publish notices in the “Land Gazette”: Creation of different notices and forms for reporting in the land register.
9. Participation in regional workshops on models for RSCs, initiated by the province of New Brunswick
10. Corridor route: Documentation transfer, cartographic support and 3D videos of the project to CAMO and the Upper Madawaska Chamber of Commerce

#### [Baker-Brook](#)

11. Finalized in June a study under the Wellfield Protected Area Designation Order, NB Regulation 2000-47 (DELG) for the village of Baker Brook

#### [Edmundston](#)

12. Collaboration on cartography (modification of the municipal plan and zoning)

#### [Lac Baker](#)

13. Information meeting with the municipal council on the roles and functions of the development service

#### [Saint-André](#)

14. Environmental impact assessment project completed in March - DELG (EIA- 4561-03-1409 McCain Foods)
15. Technical collaboration to assign civic numbers in the various sectors
16. Information meeting with the municipal council on the roles and functions of the development service

#### [Sainte-Anne-de-Madawaska](#)

17. Technical collaboration to assign civic numbers in the various sectors
18. Finalization of the Intergenerational Park, project monitoring and technical assistance

#### [Saint-Hilaire](#)

19. Establish future collaboration to describe and inventory municipal infrastructures: Project to describe the various systems in the town and other places of interest in the village using GPS equipment and determine cartographic needs for municipal employees.

#### [Saint-Léonard](#)

20. Technical assistance (cartographic and document search) to assess potential sites for relocating the “Rendez-vous des artistes”
21. Technical collaboration to assign civic numbers in the various sectors

#### [Saint-Quentin](#)

22. Update the Saint-Quentin municipal plan. (Base study and formation of a working committee)
  23. Cartographic technical assistance for the working committee on the Five Fingers designated watershed
- [Saint-Quentin LSD](#)
24. Request for an assessment project and preparation of a future rural plan for the LSD
- [Saint-Jacques LSD](#)
25. Firing range: NRSC provided land information and analyses and cartographic documents to help improve decision-making on this issue.

## List of employees at the Land-Use Planning Services

Employees	Duties
Bellefleur, Lise	Administrative assistant with the inspection service
Bouchard, Julien	Construction inspector and IT technician
Bradley, Jennifer	Urban planner
D'Amours, Maurice	Director of planning and planning agent
Desjardins, Jacques	Planning agent
Dufour, Catherine	Assistant director, planning agent and Geomatics technician (SIG)
Ouellette, Marven	Building inspector
Paquet Moisan, Étienne	Urban planner (from January to May 2016)
Rodrique-Poulin, Michel	Urban planner (hired in October 2016)
Roy, Nathalie	Administrative assistant of the planning service
St-Pierre, Yann	Building inspector

## 8. Solid Waste Service

In summary, the regional sanitary landfill at Montagne-de-la-Croix received 43,903 tonnes of waste in 2016, a decrease of 0.4% from the previous year.

**Table 8.1:** Volume of waste received at the Montagne de la Croix from NWRSC

Year	Volume (t)	\$/t
2011	29 729,60	\$ 57.00
2012	30 563,75	\$ 57.00
2013	27 244,82	\$ 57.00
2014	26 085,54	\$ 57.00
2015	25 548,46	\$ 57.00
2016	25 566,80	\$ 57.00

**Table 8.2:** Volume of waste received at the Montagne-de-la-Croix from RSC 12

Year	Volume (t)	\$/t
2011	9 779,71	\$ 57.00
2012	10 906,59	\$ 57.00
2013	9 918,07	\$ 57.00
2014	10 081,77	\$ 57.00
2015	8 543,77	\$ 57.00
2016	8 357,90	\$ 57.00

**Table 8.3:** Volume of waste received at the Montagne-de-la-Croix from Maine

Year	Volume (t)	\$/t
2011	10 158,19	\$ 70.00
2012	10 519,51	\$ 75.00
2013	9 724,46	\$ 75.00
2014	9 937,33	\$ 75.00
2015	10 001,81	\$ 75.00
2016	9 978,74	\$ 75.00

## Construction and Demolition Waste

Besides the NWRSC landfill, two private sites in the area (Edmundston, Gallant Entreprises and Grand Falls, North West Sanitation) accept construction and demolition waste. The volume received at the NWRSC site is thus marginal. Table 8.4 below shows the volumes received in the last five years.

**Table 8.4:** Volume of construction and demolition waste

Year	Volume (t)	\$/t
2012	540,36	\$ 25.00
2013	676,25	\$ 25.00
2014	383,30	\$ 25.00
2015	706,29	\$ 25.00
2016	590,02	\$ 25.00

## Asbestos

Based on the waste management services' certificat, NWRSC accept asbestos only from clients in New Brunswick. It is billed at \$70.00/m<sup>3</sup> with a minimum charge of \$500/load. Table 8.5 below shows the volumes received in the last five years.

**Table 8.5:** Asbestos Buried

Year	Deliveries	m <sup>3</sup>
2012	30	568,04 *
2013	3	14,7
2014	3	31,62
2015	3	21,74
2016	2	14,24

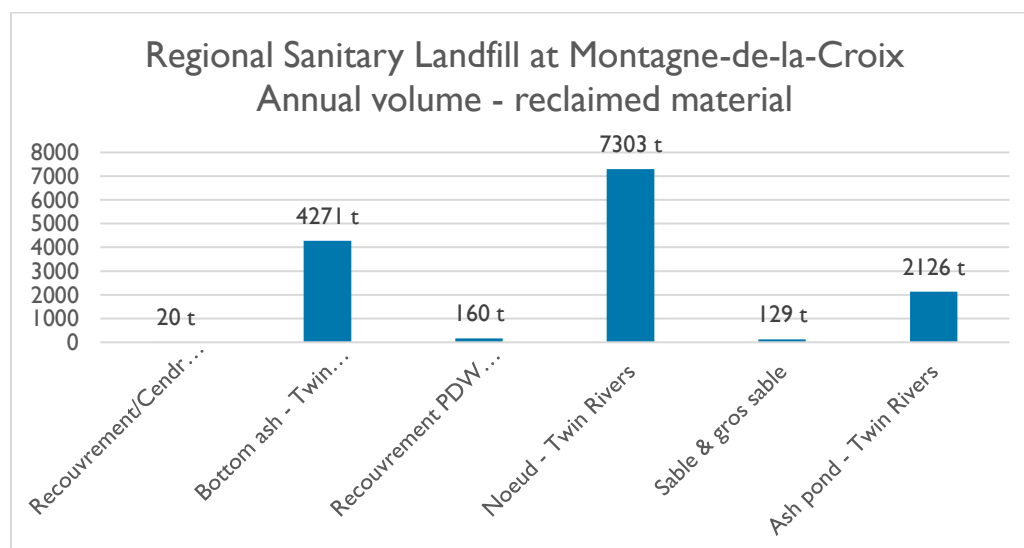
\* Volume from the Perth-Andover Hospital

## Reclaimed Material

To generate additional revenue and comply with certification requirements, NWRSC's solid waste management services receive reclaimed material from the industrial sector. This includes chipped construction and demolition material, sand, knots of wood, ash and debarking gravel and represented a volume of 14 009.49 tonnes and generated revenues of \$ 131 837.08 in 2016.

Graph 8.1 below identifies the different types of material accepted as reclaimed material and the volumes of each type received in 2016.

**Graph 8.1:** Reclaimed material



## Recycling

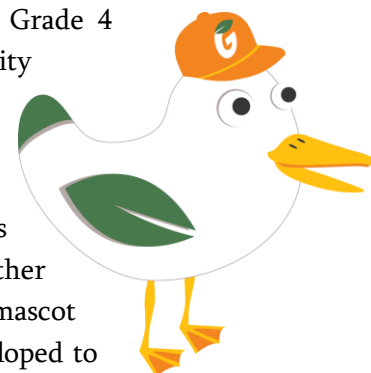
Material recovered from voluntary drop-offs has been sent to Atelier des Copains in Saint-François, where it is sorted and sold. L'Atelier des Copains received 300 (estimated) tonnes of recycling material from NWRSC in 2016.

In 2016, NWRSC paid the following amounts to Atelier des Copains: \$159,288.00 for its services in sorting and selling recovered material, \$17,250.52 to compensate for lost revenues due to variations in the prices of recyclables and \$4,279.65 from the “Atlantic Dairy Council” for recycling milk cartons.

NWRSC provided \$60,332.10 in funding to RESNET to help it to cover the costs of transporting recycled computer equipment to the various recycling centres.

## Public Relations and Education

In 2016, the special project of tours of the landfill site for Grade 4 students was continued and improved. An educational activity book was developed following the example of the Fundy Solid Waste Commission (sharing of provincial resources). A teacher's guide is being developed in collaboration with a Grade 4 teacher to provide teachers with activities to use in class before and after the site tour (more complete curriculum). Other posters were added at Petite École de Rivière-Verte and a mascot (*goéland écologique* – GOECO – an ecological gull) was developed to accompany the tour and make it more meaningful and intriguing for the students.



The NB Environmental Trust Fund gave us a grant of \$10,000, allowing us to meet with each environment committee and janitor in the schools and provide them with tools to reduce and recover wastes (bins for returnables, bins for waste paper, stickers and posters, etc.). A new program to recover small items was also launched in these schools (pop can tabs, bread closures and ink cartridges).

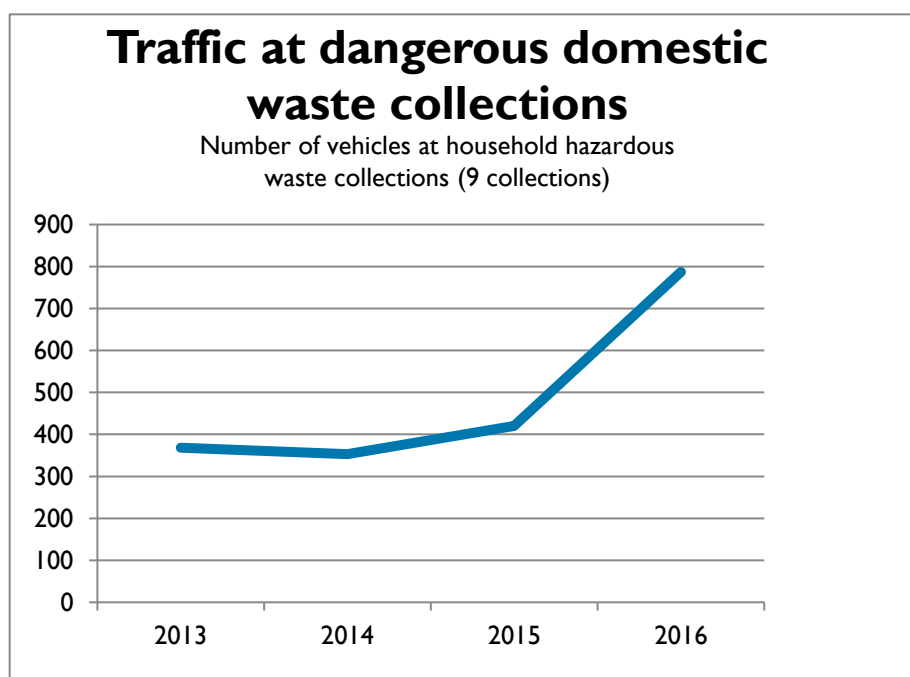
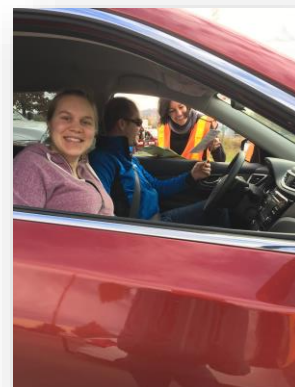
A number of workshops on recycling, composting and healthy green lunchboxes were offered in the schools in the Northwest (K to 12). A bilingual website was developed as a follow-up to the special healthy green lunchbox program carried out in partnership with dieticians from Public Health and the Francophone Northwest School District. The educational and instructional tools developed are available through this web tool to teachers in the Northwest and elsewhere.

Again this spring, a few introductory workshops on household composting were held at the public libraries in the region.

## Hazardous Household Products

In the spring and fall, nine household hazardous waste collections were carried out in the area. The Environmental Trust Fund subsidized these to the tune of \$25,000. Thanks to targeted and increased advertising, people participated actively in the collections and got rid of their hazardous products safely and greenly. Also, in the fall the Edmundston and Saint-François fire stations stopped accepting hazardous products regularly because of workplace health and safety concerns.

In 2015, a total of 420 vehicles came to the collection sites, but in 2016, there were 787!



With another \$13,000 grant from the Environmental Trust Fund, a pilot project was started in the region. Green cones (organic material digesters) were handed out to residents who wanted to try this “technology” and to share their comments with us (survey in the fall). Over 60 green cones were distributed at no charge under the pilot project and data was collected on the effectiveness of this system to reclaim table scraps.

**Table 8.6:** Hazardous Household Waste Collected

Description	Units	Total	
Automobile batteries	Individual	96	
Corrosive inorganic liquid - Acid	L	120	
Corrosive inorganic liquid - Base	L	204	
Flammable liquid	L	7 865	
Used oil in bulk	L	2 029	
Oxidizing liquid	L	125	
Pesticide	L	305	
Flammable aerosol	L	11 296	
Paint – related material	L	17 045	
Propane - cylinder	L	342	
Propane (BBQ)	Individual	55	

After a RFP, this waste was sent to facilities belonging to Terrapure in Sussex, where it will be sorted and reused, recycled or disposed of in an environmentally friendly manner.



## Used Batteries and Fluorescent tubes and Compact Fluorescent Bulbs

The NWRSC has set up depots to recover batteries, fluorescent tubes and compact fluorescent bulbs. Table 8.7 presents the volumes of used batteries and fluorescent tubes and compact fluorescent bulbs recovered in 2016.

**Table 8.7:** Volume of Batteries and Bulbs Recovered

Batteries	Units	Total
Nickel Cadmium (Ni-Cd)	kg	210
Nickel metal hydride (Ni-MH)	kg	82,6
Nickel Zinc (Ni-Zn)	kg	0
Alkaline (AA, AAA, 9V, etc...)	kg	4 020
Lithium ion (Li-ion)	kg	152,9
Small sealed lead-acid batteries (SSLAB)	kg	80,8
Primary lithium batteries	kg	0
<b>Total</b>	<b>kg</b>	<b>4 546,3</b>

Fluorescents	Units	Total
Tube	individual	811
Compact (FLC)	individual	1 244

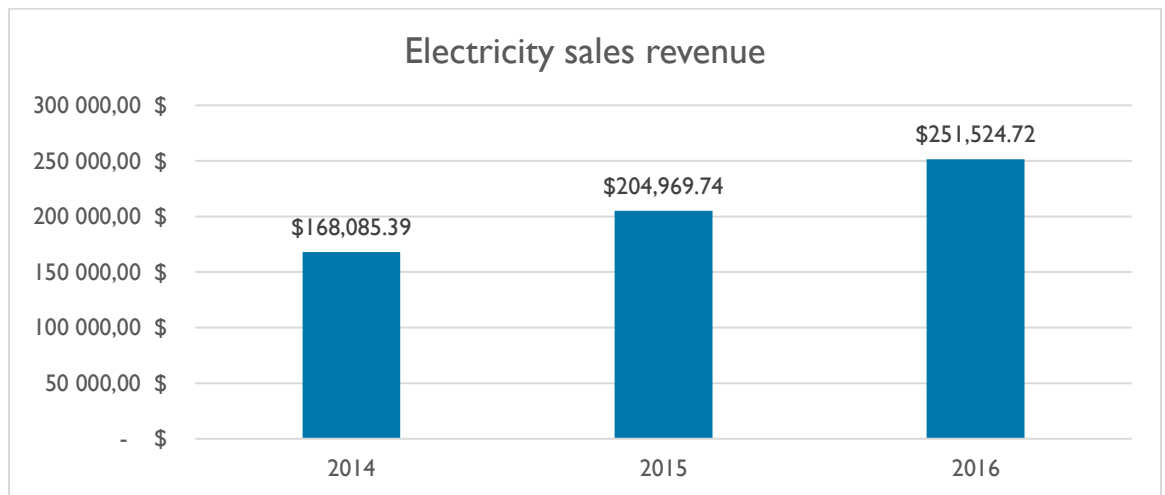
All batteries are sent for free to RBRC in Ontario for recycling. Fluorescent tubes and compact fluorescent bulbs are sent to Terrapure in Sussex, which disposed of them in an environmentally-friendly manner.

## Power Generation Facilities

Power generation stabilized in 2016. Since there were no major equipment problems the generation station was able to operate continuously.

Graph 8.2 presents sales of power to NB Power in 2016.

**Graph 8.2:** Sales of power to NB Power



A total of 2,421 Megawatts was sold to NB Power in 2016 for revenue of \$251,524.72, an increase of 22.7% over 2015.

## List of employees at the Solid Waste Services

<b>Employees</b>	<b>Duties</b>
Albert, Paul R.	Interim Director
Bérubé, Normande	Administrative Assistant – replacing a maternity leave
Blanchette, Luc	Recycling Truck Operator /Operations
Bourque, Jean	Director (Long Term Disability Leave)
Clavet, Raoul	Pointer / inspector - alternate
Clavette, Jacqueline	Security Guard
Clavette, Maurice	Maintenance / operations
Deschênes, Roger	Supervisor of operations
Devost, Jacques Solyme	Heavy Equipment Operator
Dionne, Gary	Security Guard
Dionne, Géralda	Seasonal employment
Fournier, Jean-Louis	Heavy Equipment Operator / mechanical shovel
Fournier, Marianne	Seasonal employment
Lebel, Daniel	Security Guard
Lebel, Sylvie	Part time – weighing operator
Martin, Donald-Arthur	Security Guard / operations-alternate
Martin, Karen	Administrative Assistant
Martin, Marcel	Operator /operations - seasonal
Martin, Terry	Pointer / inspector / operations
Montreuil, Michel	Operator/operations - seasonal
Moreau, Bertrand	Security Guard - alternate
Philippe, Johanne	Education and Communication Coordinator
Ringuette, Philippe	Energy / maintenance / operations (Biogas)
Roy, Guilda	Scale Operator and Administrative Assistant
Thibodeau, Denis	Operator / operations - seasonal

## 9. Financial Information

### Financial Statements: Appendix A

Mr. Éric Long of Raymond Chabot Grant Thornton will present the financial statements and a Board motion for acceptance will be needed so that a final copy can be sent to the province.

## 10. Daily Allowances Paid and Expenses Reimbursed to Members of the Board of Directors

### Daily allowances for the board members

President/Chairman	\$125.00	Per meeting
Members	\$ 100.00	Per meeting
Travelling	\$ 0.42	/km

### Meetings attended outside the region

\$200.00 / day

\$0.42 / km

### Finance committee /

### Executive committee

President / Chairman	\$ 125.00	Per meeting
Members	\$ 100.00	Per meeting
Travelling	\$ 0.42	/km

### Planning and review committee

Members	\$ 75.00
Travelling	\$ 0.42 /km

## 11. Looking to the Future - Priorities

- 1) Continually improve services provided by NWRSC;
- 2) Encourage and support regional economic development initiatives;
- 3) Establish a regional development plan in partnership with the province;
- 4) Give NWRSC financial stability;
- 5) Facilitate interregional cooperation;
- 6) Make the province aware of the need to amend the regulations or the Regional Service Delivery Act (adopt and communicate the needed amendments);
- 7) Update municipal plans;
- 8) Build a relationship characterized by cooperation, reciprocity and partnership.

## 12. Contact Information

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P.O. Box 7304

GRAND FALLS, NB. E3Z 2W4

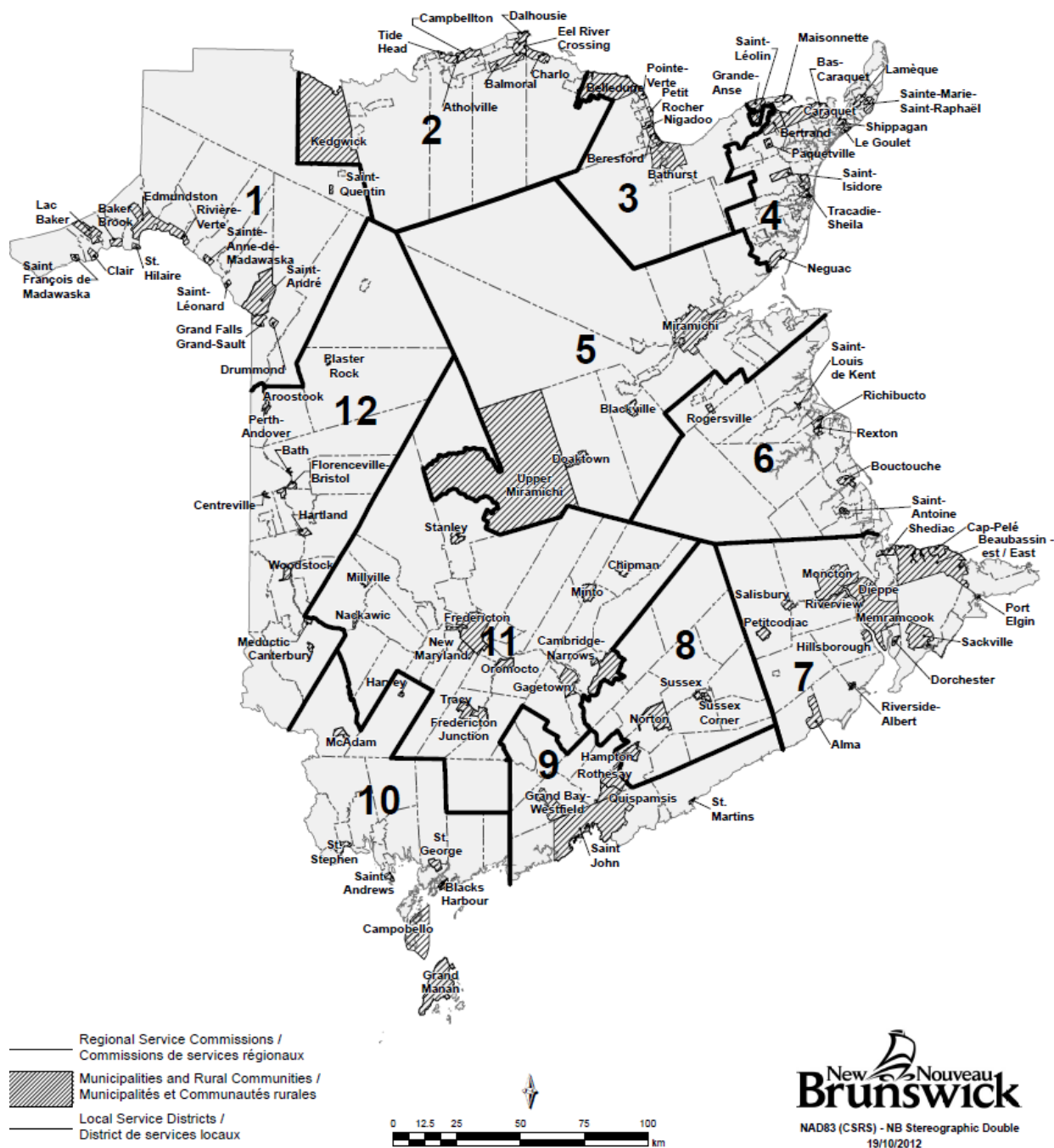
TEL.: (506) 473-8017

FAX: (506) 475-4336

E-MAIL: [info@csrno.ca](mailto:info@csrno.ca)

INTERNET SITE: [www.csrno.ca](http://www.csrno.ca)

# Regional Service Commissions Commissions de services régionaux



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